



## **Culturally Specific, Trauma Informed Services for Hispanic/Latin@ Families Impacted by Domestic Violence**

A partnership of The Kent School of Social Work, The Center for Women & Families, La Casita Center, and Family & Children's Place

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# Our Team

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# Community of Focus

**Women and their dependent children in Metro Louisville who have experienced or are experiencing domestic violence and who self-identify as Hispanic/Latin@**

- Primarily immigrants & refugees
- Many nationalities
- Language & literacy variability
- Over-representation in client service population



# Project Objectives

- Capacity building
- Community outreach & referral source education
- Provide culturally specific trauma informed domestic violence services: psycho-education, empowerment, & clinical services
- Key stakeholders, consumer feedback & process and outcome evaluation.
- Disseminate lessons learned, relevant findings, and best practices.



# Considering Our Collaborative Endeavor

- Modeling our values
  - Cultural humility and responsiveness
  - Trauma informed approaches
- Honoring unique roles and perspectives
- Partnership and teamwork over hierarchy
- Seeking sustainable middle grounds
- Recognize the normalcy of evolving relationships



# Challenges

- Language barriers
  - Vocabulary differences
  - “Lost in translation”
- Cultural differences
  - Documentation
  - Evaluation
- Disparate service systems



# Lessons Learned

- Relationships and trust are foundational
- Take time to build common vocabulary
- Identify what is already happening
- Define and understand roles
- Ask the community for feedback all along the way
- Find new ways of operating that connect systems
- Learn to tell the story of your work in lots of ways



# Examples from Implementation

- Warm hand-off for referrals
- Moving the site of service provision
- Revising the curriculum based on feedback from participants





# Examples from Evaluation

- Selecting a screening tool
- Outcomes measure for the group curriculum
- Partnering with students and providers





# Questions & Discussion